



IID's Citizen Scorecard

June, 2023

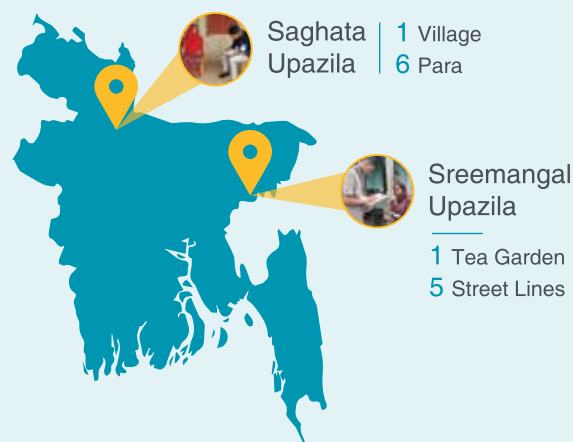
The Citizen Scorecard

A Citizen Scorecard is a participatory and dynamic tool that enables citizens to actively engage in the assessment, planning, monitoring, and evaluation of public services. The Institute of Informatics and Development (IID) prepared a Citizen Scorecard to assess citizens' participation in the School Budget, Union Parishad Budget, and the National Budget. Following this biannual assessment, IID, with the support of its local partners, youth volunteers and local education stakeholders, developed a detailed action plan and implementing it to address the identified gaps.

The Process of IID's Citizen Scorecard

- IID's Citizen Scorecard tool was developed through extensive research, including literature reviews, expert interviews, and analysis of scorecards used globally. Prior to finalization, it underwent a rigorous pilot testing.
- To conduct the IID's Citizen Scorecard survey, with the support of local partner organizations USS and MSED, IID trained a group of local youth volunteers.
- IID's Citizen Scorecard Survey took place on the 14th and 15th of May 2023.
- Based on the mean values of participants' responses on the likert scale ranging from 'very low' to 'very high,' the scorecard was prepared.

Survey Area



Survey Respondents

188
Parents

4
Head Masters

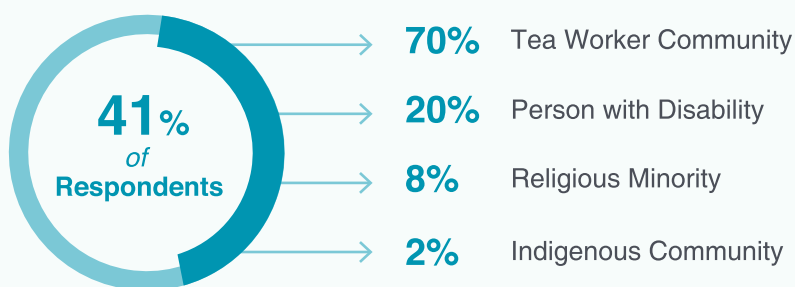
10
Teachers

6
PTA
(Parent Teacher Association)

10
SMC
(School Management Committee)

10
CBOs
(Community Based Organizations)

Representation of Marginalized Community »

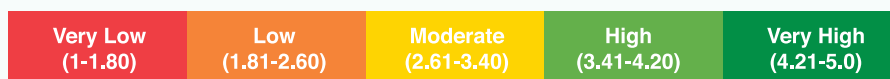


IID's Citizen Scorecard

IID's Citizen Scorecard demonstrates the extent of citizens' participation in the School Budget, Union Parishad Budget, and National Budget, with a particular emphasis on key aspects such as

citizen's access to information, engagement in decision-making process, the availability of feedback mechanisms, and the alignment of citizens' needs with the allocated budget.

Scale of measurement



School Budget

Access to information



Access to decision making



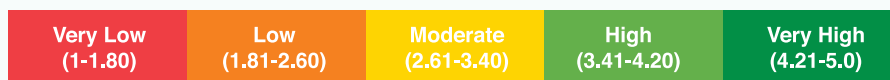
Access to provide feedbacks



Refelction of need

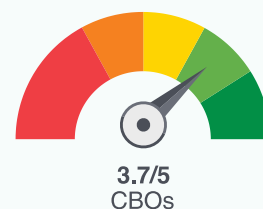
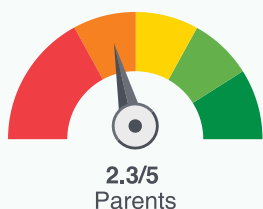


Scale of measurement

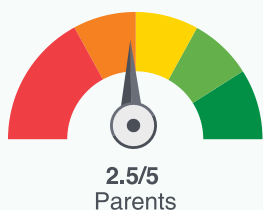


Union Parishad Budget

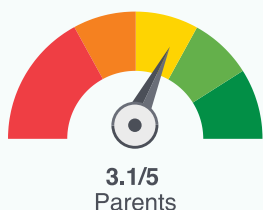
Access to information



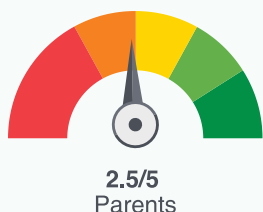
Access to Decision Making



Access to provide feedbacks

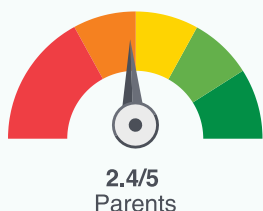


Refelction of need

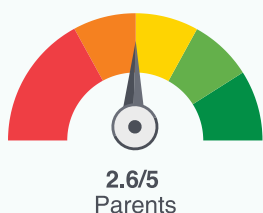


National Budget

Access to information



Access to Decision Making



IID's Pathway to Citizen Scorecard

